



18th March 2020

Dear Parent/ Carer,

Introducing our new school caterer – Chartwells

You will have read on our recent newsletter that following our return to school after the Easter break your child's school meals will be provided by a new caterer – Chartwells. At Haytor View we are proud of the quality of our school meals and of the team in the kitchen that create and serve the food that your children eat. We are pleased that whilst our caterer is changing, Fiona, our chef, and her team, Pip and Erika, will carry on supporting your children's learning by continuing to serve them under the Chartwells banner.

Chartwells is the leading provider of contract catering and support services to the education sector in the UK. Their team prides themselves on innovation and commitment to finding imaginative new ways to support meal uptake and enhance student experience, making school food tasty and appealing. They also place a great deal of importance on the vital role they play in educating young people on good nutrition and healthy lifestyles and additional education programmes.

From brand new reception children to those on the cusp of adulthood, Chartwells is focused on sharing in each child's educational journey. They currently work with over 2,300 education units including primary schools, secondary schools, academy schools, independent schools, colleges and universities and produce and deliver approximately 975,000 meals each week, 38 million meals annually. As a result, we feel that Haytor View is in good hands!

Chartwells' first meals will be served on Tuesday 14th April – What changes might your child notice?

- There may be some changes to signage and ways in which food is displayed.
- There will be a change in menu – Fiona and her team will be delivering the Chartwells Food Super Heroes Primary Menu – details of this menu are included alongside this letter and published on the school's website. Be assured that the menu has been developed in partnership with the school taking into account our experiences of what our children enjoy and need – for example the ever-popular deli-bar option will continue, along with roast dinner on a Wednesday!
- Chartwells take food allergies extremely seriously. If your child suffers with an allergy you can expect to be contacted by a member of the Chartwells team very soon – they are keen to work with children and their families to develop a menu that they enjoy and which works for them.

What's not going to change?

- Our fabulous kitchen team
- The prices charged for school meals, or the processes that you use to pay for meals
- The expectations in place around when payments are made
- Daily lunchtime timings and arrangements

As the education arm of Compass Group UK & Ireland, part of Compass Group PLC, Chartwells are part of an experienced, world-leading food and services provider. We look forward to working with them in bringing your child the best quality lunches coupled with sensible and realistic pricing. Do get in touch with us through your child's class teacher should you wish to discuss anything in relation to our school meal offer.

Yours sincerely

K Galling
Head of Learning and Development