



14<sup>th</sup> April 2020

## **School Closure - Free School Meals – IMPORTANT UPDATE 2** **Delivered packed lunch or Voucher/eGift Card to spend on food?**

Dear Parents/Carers,

Thank you for getting in touch with us last week following our recent letter concerning the choices available to you as a family whose child or children qualifies for free school meals.

Be assured that if you are one of those who chose to receive eVoucher payments of £15 per week for each qualifying child in your family, we processed these requests immediately. **Unfortunately due to the extent of the demand for vouchers nationally the processing of requests seems to have been delayed for reasons beyond our control.** We are told that the necessary processes are underway and that emails concerning these should be arriving in your email inbox over the coming days – keep an eye out for these.

We understand from neighbouring schools with whom we share catering arrangements that they are faced with the same position as us, and that the wait for vouchers to be issued is a challenge that we are all facing.

You may have noticed in the news recently that last week the government agreed that these payments would be available during holiday periods. With this in mind we are initially applying for payments to families from the week beginning 30<sup>th</sup> March as well as subsequent weeks. We expect that this will see you receiving vouchers for the two weeks of the Easter break as well as this first week of term.

For those of you who opted for packed lunches these will begin being delivered to you today.

Should you find that you wish to change the way in which you are being supported in providing meals for your children **at any time**, please do not hesitate to get in touch with us, especially in light of the delays being faced – contact details below.

If you are one of those families who is yet to contact us about your preferred way of receiving your free school meal entitlement we would also urge you to get in touch.

- School Gateway
- Email to [admin@haytorview.devon.sch.uk](mailto:admin@haytorview.devon.sch.uk) – please put 'School Meals' in subject line
  - Phone school on 01626 203040 and leave a message

Best wishes,

Katy Galling  
Head of Learning and Development

Niema Bohrayba  
Chair of Governing Board